



## **NEW WOMEN'S SCHEME, LEICESTER**



**Another exciting new supported accommodation development from Norton Housing and Support, a Housing Association and registered charity, which provides temporary accommodation and support for homeless women with / without young children.**

- Support from Intensive Housing Officer to move onto independent accommodation.
- 7 places within a group living scheme – each resident will have their own bedroom and share communal facilities.
- Rents and service charge covered (if eligible) by Housing Benefit; a small personal charge will apply for non-eligible services of approximately £16.80 per week.
- Additional support may be available if residents have a personal budget, or PIP/DLA award.
- Available now

If you think that you or someone you know would be suitable for this scheme, please phone Norton Housing and Support on 0116 253 8541, or alternatively, email [info@nortonhousingandsupport.org.uk](mailto:info@nortonhousingandsupport.org.uk).



## **Women's Services Service Offer and Referral Process**

### **Introduction**

Norton Housing and Support has a 30-year track record of providing high quality, cost effective services for people with mental health issues and/or a learning disability.

In August 2018, **a new supported housing scheme for women** was opened. **Parkside** offers intensive housing management supported accommodation, for up to seven young women with, or without a young child, and aims to provide a safe, secure and stable living environment in which Residents can start to rebuild their lives in order to secure and sustain accommodation going forward. The Intensive Housing Management Officer will be on site Monday – Friday 8.30am – 4.30pm.

Due to increasing demand, in February 2022, Avery House, a further women's scheme opened and is ready to accept referrals.

Further information can be found on our website: [www.nortonhousingandsupport.org.uk](http://www.nortonhousingandsupport.org.uk)

### **Eligibility and Exclusion Criteria**

Applicants should:

- Be over 18 and usually under 30 years of age;
- Have a housing need due to their vulnerability;
- Be willing, and able to demonstrate, responsibility for any dependent child;
- Have the ability to participate in, and benefit from, a group living situation.

Where an applicant and/or their child has significant health or social care needs, a care/support package will need to be in place prior to move in.

We do not generally have the skills or resources to meet the needs of people with the following issues:

- A significant history of violent, abusive or anti-social behaviour or Significant forensic concerns;
- Active and frequent usage of illegal drugs, with no motivation to change;

- Severe mental health needs;
- Significant child protection issues;
- Women fleeing domestic violence who require a refuge;
- A history of damage to self or others in a joint living scheme;

Intensive Housing Management Officer will support to:

- Maintain licence agreement;
- Signposting to address financial issues, develop budgeting skills and maximise benefit entitlement;
- Signposting to access other services and facilities including health/ social care services, community services, education etc.;
- Maximise employment opportunities;
- Move on to independent living including practical advice and support.

### **Referral Process**

An application form is appended to this document but can also be found on our website.

### **Please ensure:**

- The form is signed by the applicant authorising us to request additional information from any involved housing, health and social care professionals;
- Where applicable, up to date supporting information such as a housing/social care assessment, support plan and risk assessment (no more than 6 months old, preferably less) is attached to the application.

If the form is completed fully and with all necessary supporting information attached, Norton Housing and Support will aim to set up an assessment meeting at the Norton Housing and Support Office, 107, Newport Street, Leicester within ten days. In order to get an accurate picture of an applicant's needs, wherever possible, a keyworker is asked to accompany the applicant.

Norton Housing and Support is always happy to provide further information, or to discuss a potential referral over the phone, if there is uncertainty about the applicant's suitability.

Our contact details are as follows:

Norton Housing and Support Ltd.

107 Newport Street

Leicester

LE3 9FU

Tel: 0116 253 8541

Web: [www.nortonhousingandsupport.org.uk](http://www.nortonhousingandsupport.org.uk)

Email: [info@nortonhousingandsupport.org.uk](mailto:info@nortonhousingandsupport.org.uk)

## Case Study

### Women's story

I have been at Norton for just over a month now and everything has changed. It has changed for the better and I have really come out of my shell. When I arrived, I was about 4 months pregnant, scared, quiet and reserved but now I feel different, I feel happier and confident – I cannot wait to have my baby! You cannot change the past but Norton has helped me to change my future, I do not have the best family relationships but have met another mother through Norton and she has become my support network. Prior to Norton I wasn't mentally in the best place, I'd had a really difficult, abusive relationship since I was 17, I was in and out of jobs, I didn't have stable housing and was feeling depressed. There was a time I did not want to be here

anymore, I could not do it anymore but that was my past, my future is looking brighter. I cannot wait to meet you little one.

